

**LEAD & COPPER RULE
CORROSION CONTROL VIOLATION NOTICE
MANDATORY LANGUAGE - TIER II**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

City of Hilshire Village Water Contains High Levels of Lead and/or Copper

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely sample water at consumers' taps for lead and copper. The tests show lead and/or copper levels in the water above the limit, or "action level," so we are required to install corrosion control treatment. This treatment helps prevent lead and copper in the pipes from dissolving into the water.

The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

- Failed to submit recommendations for optimal corrosion control treatment
- Failed to submit recommendations for source water treatment of lead and copper

What should I do?

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

- Call us at the number below to find out how to get your water tested for lead and copper.
- Find out whether your pipes contain lead, lead solder, or copper.
- Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes.
- Don't cook with or drink water from the hot water tap; lead and copper dissolves more easily into hot water.
- **Do not boil your water to remove lead and copper.** Excessive boiling water makes the lead and copper more concentrated – the lead and copper remains when the water evaporates.

What does this mean?

This is not an emergency. If it had been, you would have been notified **within 24 hours**. Typically, lead and copper enters water supplies by leaching from lead, copper or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. **However**, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in/or leading to your home are made of lead or contain lead solder.

**Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits*

*in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure
Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage.**

What is being done?

The City’s contracted operating company, Severn Trent Services, has submitted the required recommendation to the TCEQ and confirmation of receipt has been received.

For more information, please contact either of the following persons at your water system:

Vanessa Chapa Severn Trent Services 281-375-5981 32259, Morton Rd. Brookshire, TX 77423	Susan Blevins City of Hilshire Village 713-973-1779 8301 Westview Dr. Houston, TX 77055
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Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by City of Hilshire Village Water System. State Water System ID#: 1012987.
Date distributed: 10/4/2016.

**LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

City of Hilshire Village has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During [compliance period] we [did not monitor or test – or – did not complete all monitoring or testing] for [contaminant(s)] and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
Lead	1/6Months	2	3/30/2016	6/28/2016 9/16/2016
Copper	1/6Months	2	3/30/2016	6/28/2016 9/16/2016

What is being done?

We are working to correct the problem. For more information, please contact [name of contact] at [phone number] or [mailing address].

The entry point lead and copper sample was inadvertently not collected with the water quality parameter sampling event on March 24, 2016. The water system has since collected 2 entry point lead and copper samples and submitted the results to the TCEQ. The results of both samples were at or below the detection limit.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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